ROUNDTABLE ON ONLINE HATE SPEECH AND ONLINE RADICALISATION
- Aibhinn Kelleher, Facebook
- Brittany Smith, Google
- Vaclav Mach, Microsoft
- Claus Noer Hjorth, Danish Film Institute and Media Council
- Florence Robine, French Ministry of National Education
Hate Speech

Facebook removes hate speech, which includes content that directly attacks people based on their:

- Race
- Ethnicity
- National origin
- Religious affiliation
- Serious disabilities or diseases
- Sexual Orientation
- Sex
- Gender or Gender Identity
PRIVACY AND SAFETY TOOLS

**Privacy**
Privacy Checkup the basics on privacy settings

**Visibility**
Choose what you want to share and with whom

**Blocking**
Block anyone you don’t want to interact with

**Reporting**
Report content that violates Community Standards
WE’RE HERE TO HELP – 24/7
We know this happens every day on Facebook

#Not in my name
Next Steps

1. Finalize and share findings
2. Partnerships & Programs
3. Trainings
Over 90 million people from 196 countries have flagged videos on YouTube since 2006, and more than a third of these people have flagged more than one video.

1. YouTube’s Community Guidelines prohibit content such as nudity, spam, gratuitous violence and hate speech.
2. If you see content that you believe is inappropriate, you can report it by using the flag button under the watch screen.
3. YouTube’s trained teams, fluent in multiple languages, review user flags 24/7 in time zones around the world.
4. Videos that violate policies are removed from YouTube. Repeat violations can lead to account termination. If a video is not appropriate for all ages, it may be age-restricted.
Speaker - introduction

17-18 November 2016 > Prague

100 years ago ...

... and now

Microsoft je oficiálny partner Slovenského predsedníctva v Rade Európskej únie Microsoft je oficiální partner Slovenského předsednictví v Radě Evropské unie Microsoft is Official partner for the Slovak presidency of the European Counsel
Fourth industrial revolution

All powered by the cloud
Report Hate Speech Content Posted to a Microsoft Hosted Consumer Service

* Required

At Microsoft, we recognize that we have an important role to play in fostering safety and civility on our hosted consumer services.

Please use this web form to report content posted or shared on Microsoft-hosted consumer services that may constitute hate speech - for example, content that advocates violence or promotes hatred based on:

- Age
- Disability
- Gender
- National or Ethnic origin
- Race
- Religion
- Sexual orientation/Gender identity

Please note that not all content that you may find offensive is considered hate speech and, in reviewing your report, Microsoft may choose to take no action.

For court orders or other formal legal processes for Microsoft to remove content from its services, please use official channels. Legal process submitted through this web form will not be acted upon or receive a response.

What country do you live in? *

Please select the country you currently live in

On what Microsoft-hosted consumer service(s) did you discover the content? *

Please select an option

Are you a government organization? *

☐ Yes
☐ No

Please provide a link to the content you are reporting. *

Please provide details about the content and why you believe it is hate speech. *

Please do not provide any personal or sensitive information. Microsoft will only review information necessary to determine violations of our terms of use and to determine any appropriate action regarding the content.

A Cloud for **Global Good**

A roadmap for a trusted, responsible, and inclusive cloud
Eminent conference

Prague, 18.11.16

Claus Hjorth, Children & Youth
The Danish approach: Linking Media literacy and anti-radicalisation

The Danish anti-radicalisation strategy
Multistakeholder network
“Multiple and coordinated action is key”

Police Intelligence Service
Social Authorities

Local government, NGO’s:
Community strategies – involving police, education, social and cultural sectors

Educational material for secondary and high schools
Youth-to-youth campaigns
Media Literacy material targeted professionals and young people

The prevention triangle
Zoom in: Danish Media Council – our responsibility?

To foster the continuous integration of digital media in to all parts of society for the better good:

• Critical and positive understanding of the digital society
  The impact of digital media (and mediatization) on human rights, democracy, welfare service, media, business and civil society

• Critical and positive understanding of social media
  Social interaction, well-being, ethics, preparedness, resilience and self-protection

• Critical and positive understanding of digital technologies as drivers for play, learning and innovation
  21st. Century skills. Collaborative and productive learning -&gt; Active and involving exploration of the digital potentials (Innovation: big data, gaming, film production, communication, journalism)

Our responsibility is not to solve the problem... Alone...
"Manipulation through the net"

- Target group: Teachers, social workers, parents. Young people are secondary.
- Core partners: Police Intelligence Service and Media Council Involvment of the multistakeholder network
- Take off: “In Denmark, we talk; but we need to improve our understanding of the net as a framework for manipulation, in order to strengthen the dialogue.”
- It is not a tool for encountering specific target groups at risk
- Online material (text, film, podcasts) and off-line folder
- In progress...
Zoom in: “Manipulation through the net” – content elements

• Mediatization and propaganda. Historical perspective
• Net as an echo chamber
  • Media sociological perspective
  • Engine perspective (the use of social media, algorithms, encryption, the ”dark” net)
• Propaganda narratives and methods
• Grooming techniques
• From hate speech to ekstremism?
• The interplay between the off- and online world
• Giving voice to young people
• Policies and strategies against extremism (The prevention triangle, surveillance, intervention)
THE QUEST FOR EUROPEAN Digital Citizenship

#EMINENT2016 #DigitalCitizenship

17-18 November 2016 > Prague